



To Whom It May Concern:

The Dow Chemical plant site at Prentiss has a rail yard that contains of 76 turnouts and over 20 Kilometers of track. A&B Rail have supplied manpower for maintenance work for seven years in which four of those A&B has supplied a base crew. At present there are two base crew people that work at Prentiss and at our Blackfalds loading facility full time. When needed A&B Rail will send down extra people upon our request to help in snow removal, Emergency work, or larger yearly planned work.

I have always found the service to be extremely good. There has been times when I needed larger crews to come down and help us with emergency work and they have always been there to get us through. The quality of work has always been top notch and have always supplied dependable rail equipment.

I have found as well that their safety records/procedures and hazard recognition programs are all in line with what DOW expects and find that the employees take it very serious. The base crew at Prentiss are very active in any of Dow's safety programs.

Regards

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